

Case Study

WEX Australia: One Platform. Two Divisions. Full Control.

How WEX Australia unified multi-division financial operations on a single NetSuite platform, by partnering with OneKloudX.

**Industry:**

Financial Services /
Corporate Payments

**Location:**

Melbourne,
VIC

**Services:**

NetSuite
Implementation
& Customisation
Services

**Solutions
Replaced:**

Sun Systems
(SunGL)

**Technology & Integrations:**

Oracle NetSuite: SuiteSuccess
Financials First, Integrations:
Genesis, Coupa, HFM, Blackline,
Anaplan, Workday, ADP

THE ORGANISATION

A global payments leader, navigating local complexity

WEX Australia is the APAC arm of WEX Inc. (NYSE: WEX), a global leader in corporate payment solutions, fleet card management, and mobility services. Operating across both a Travel division and a Fleet/Mobility division, WEX Australia manages complex multi-subsidary, multi-currency financial operations across the region.

With two operationally distinct business units, each with their own reporting requirements, subsidiary structures, and system access needs, the organisation needed its NetSuite environment to reflect how the business actually worked, not how it had been initially configured.



THE CHALLENGE

Two divisions, one environment, and a configuration that could not keep up

WEX Australia was already a NetSuite customer, but the existing configuration did not cleanly separate the Travel and Fleet/Mobility divisions. Roles, reporting, and financial data were intermingled in ways that created access conflicts, visibility gaps, and operational friction for the Finance team.

At the same time, WEX was running a significant number of external systems that needed to feed into finance reliably. Without proper integration, the team was managing data manually across multiple platforms, with month-end becoming an increasingly manual and time-consuming process.

The specific pressures included:

 Mixed Data And Difficulty Reporting No clean separation of subsidiary data, roles, or reporting between the Travel and Fleet/Mobility divisions.	 Manual Financial Data Manual financial data flows across six external platforms including Genesis, Coupa, HFM, Blackline, Anaplan, Workday, and ADP.
 Large Data Migration Two years of financial history in Sun Systems requiring structured migration across primary and GAAP adjustment books.	 Multi-currency complexity Multi-currency complexity across AUD, USD, and NZD with exchange rate gain/loss implications.
 Multiple Development Projects Multiple concurrent internal WEX development projects running in the same NetSuite environment, creating risk of conflict.	

THE SOLUTION

A platform rebuilt for how the business actually works

OneKloudX approached the engagement through a structured sprint-based methodology, with formal gateway sign-offs at every phase and a dedicated Microsoft Teams channel per sprint to keep communication focused and accountable. From the outset, the project was collaborative, well-governed, and focused on outcomes.





Subsidiary Hierarchy Restructure

Before implementation could begin, OneKloudX executed a subsidiary hierarchy modification to cleanly separate the Travel and Fleet/Mobility divisions. Each division now operates within its own subsidiary structure, with properly segmented roles, dashboards, and reporting. Finance has full visibility across both businesses without data crossover or access conflicts.



Multi-System Integration Across Six Platforms

OneKloudX built and configured integrations across Genesis, Coupa, HFM, Blackline, Anaplan, Workday, and ADP. The Genesis integration, the most complex of the six, uses a custom SFTP-based journal feed to automatically create NetSuite GL entries on a scheduled basis, with full GL mapping from SunGL to GenesisGL, including subsidiary, department segmentation, discount treatment and taxation. Month-end is faster, reconciliations are cleaner, and the Finance team spends less time managing data.



Two Years of Financial History, Migrated with Precision

Moving from Sun Systems to NetSuite meant bringing across a full financial history, not just opening balances. OneKloudX migrated monthly trial balance movements back to December 2022 across both primary and GAAP adjustment books, handling multi-currency bank positions, intercompany balances, and inactive chart of accounts entries. WEX Australia went live with a complete, auditable financial record from day one.



Custom Financial Controls and Governance Configuration

Additional scope included configuring GL account approval workflows, financial segmentation, chart of accounts governance, and a custom supplier remittance form, giving WEX Australia a tightly governed finance operations framework from go-live.

THE RESULTS

Delivered on time, on budget, and built to last

From implementation kick-off to go-live in under five months, WEX Australia now operates on a single, properly structured NetSuite environment that reflects how the business is organised. But the measure of success is what the Finance team can do now that they could not do before.



One source of truth

Leadership has a single, real-time view of consolidated finances across both divisions, replacing disconnected systems with the clarity needed to make confident decisions.



Finance teams that run leaner

Automated journal feeds, integration-driven data flows, and streamlined reconciliations have freed the Finance team from manual processing, shifting their focus to oversight and strategy.





Six integrations, fully Automated

Genesis, Coupa, HFM, Blackline, Anaplan, Workday, and ADP all connect directly to NetSuite. Data flows on schedule without manual intervention, and month-end closes faster as a result.



Two years of history, day one

A complete, auditable financial record dating back to December 2022 was live from go-live. No gap in reporting continuity, no manual reconciliation backlog.



Compliance by design

Subsidiary restrictions, role-based access, and financial segmentation are embedded directly into the platform structure, not managed through workarounds.



Ready for what comes next

The platform was architected with future growth in mind. Additional subsidiaries, acquisitions, or operational changes can be absorbed without requiring a rebuild.

WHY ONEKLOUDX

The right partner makes all the difference.

The WEX Australia engagement is a benchmark for what a well-run ERP implementation looks like. A technically complex programme, six integrations, a subsidiary hierarchy restructure, and two years of data migration, delivered in under five months, on a budget of \$142,500, with zero outstanding issues at project closure.



What made it work was not just the technical capability, but the project governance. Communication channels were structured around the work, with one dedicated Teams channel per sprint and the right people in each. Gateway sign-offs at every phase gave WEX confidence that each stage was fully tested before the project moved forward. And the WEX Finance team, led by Vandana Kapoor, was an engaged and accountable client-side partner throughout.

For organisations navigating operational complexity at scale, the WEX Australia project demonstrates what is possible when both parties are committed to getting it right.



OneCloudX is an award-winning ANZ NetSuite Solutions Partner with a people-first approach at our core. We believe technology should empower people, not overwhelm them, which is why we provide strategic advisory and implementation expertise across NetSuite, MYOB, and Epicor, ensuring businesses choose and deploy the right technology for their needs.



Head Office: Level 1, 105 Rupert Street,
Collingwood Vic 3066
Sydney, Newcastle, Brisbane offices



1800 155 683



info@onecloudx.com.au

